

Quick Help and Tips



QUICK REFERENCE GUIDE Two-TV DVR Satellite Receiver

Keep this guide in your main TV viewing area

Look inside for important tips to operate your satellite receiver



What should I do if I have a snowy picture (or a blue or black screen) on TV1?

Check to make sure your TV is set to the correct input. Refer to the "How to Watch TV on TV1" section in this guide for the correct channel/input setup or use the RECOVER button.



Why doesn't my PIP button seem to work?

You can only view Picture-In-Picture when in Single Mode. Press the MODE button on the front of your receiver so that the Single Mode light is on, then use the blue PICTURE-IN-PICTURE buttons as desired.



What should I do if my remote control doesn't seem to operate my satellite receiver?

- Try pressing the SAT Mode button.
- Check to make sure you are using the correct remote (TV1 or TV2) for the desired location.
- Your remote control batteries may need to be replaced (alkaline batteries are recommended).
- Check the remote address (see *User's Guide*).



What would affect my satellite signal?

- Look for obstructions in front of your satellite dish such as new tree or plant growth.
- If you are still experiencing signal interruptions, contact Technical Assistance. Press the SYSTEM INFO button on the front of your receiver and call the Technical Assistance phone number shown on the screen.



What are the benefits of my satellite receiver being connected to a telephone line?

Keeping your phone line connected to the receiver enables you to take advantage of interactive TV services, Customer Support, or Caller ID. It will also allow you to use your remote control to order Pay-Per-View events or movies. And, you will not be charged a Programming Access Fee.



What would cause programs to disappear from My Recordings?

The oldest, unprotected recordings will be replaced with new recordings when there is no more room on the receiver. To avoid losing a recorded event, use the Protect option when you set up the recording or when you select it from the My Recordings screen.



Tip: To skip ahead 24 hours in the Program Guide, press the SKIP FWD button on the remote. To back up 24 hours, press the SKIP BACK button.



Tip: To ensure your receiver has the latest program guide information and the latest software updates, press the POWER button on both remote controls to turn your receiver off when not in use.

MODE



Tip: To watch the same program on both TV1 and TV2, place your receiver in Single Mode. To watch different programs on TV1 and TV2, place your receiver in Dual Mode. Use the MODE button on the front panel of the receiver to toggle between Dual and Single mode.

POWER



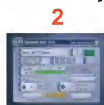
Tip: Some receiver problems can be resolved by pressing and holding the POWER button on the front of the receiver until the front panel lights go out and come back on. After releasing the POWER button, the receiver will return to normal operation within a few minutes.

Using the Recover Button

Use the Recover button to get back to watching satellite programming if you accidentally change channels or inputs on your TV



Press and hold the RECOVER button until all mode buttons light up.



If you see the System Information screen, proceed to step 4. Otherwise, continue to step 3.



Press the RECOVER button again & wait until the mode lights stop flashing. If you see the System Information screen, go to step 4. If not, repeat this step until you do.



Press the SELECT button to end the procedure and return to satellite programming.

Channel Directory

Note: All programming subject to change without notice. Go to dishnetwork.com for a current directory.

Indicates HD channels

| | | | | | |
|-----------------------------|------|---------------------------------|------|-------------------------------------|-----------|
| A&E | 118 | Film Fast HD | 9480 | QVC | 226 |
| ABC Family | 180 | Fine Living | 113 | Rave HD | 9470 |
| AMC | 130 | Food Network | 110 | Research TV | 9400 |
| America's Preview Channel | 221 | Fox Movie Channel | 133 | Resort & Residence Channel | 216 |
| Angel One | 262 | FOX News Channel | 205 | RFD-TV | 9409 |
| Animal Planet | 184 | Fox Reality | 190 | Rush HD | 9476 |
| Animania HD | 9474 | Fox Soccer | 149 | SCI FI Channel | 122 |
| BBC America | 135 | Free Speech TV | 9415 | Science Channel, The | 193 |
| Beauty & Fashion Channel | 225 | Fuse | 158 | Shop at Home | 224 |
| BET | 124 | FX | 137 | ShopNBC | 228 |
| Biography Channel, The | 119 | G4 | 191 | SI TV | 159 |
| Bloomberg Television | 203 | Galavisión | 833 | SOAPnet | 188 |
| Boomerang | 175 | Gallery HD | 9472 | SPEED | 150 |
| Bravo | 129 | GamePlay HD | 9485 | Spike TV | 168 |
| BYUTV | 9403 | Go!TV | 407 | Style | 115 |
| Cartoon Network | 176 | Golf Channel, The | 401 | TBN | 260 |
| CCTV-9 | 265 | Golf Channel, The | 167 | TBS | 139 |
| CCTV-5F | 884 | GSN | 116 | TelFutura (East) | 930 |
| CMT | 166 | Hallmark Channel | 135 | TelFutura (West) | 931 |
| CNBC | 208 | HDNet | 9422 | Tennis Channel, The | 400 |
| CNBC World | 207 | HDNet Movies | 9423 | The Movie Channel (West) | 329 |
| CNN | 200 | HDNews | 9482 | The Movie Channel xtra (West) | 330 |
| CNN Headline News | 202 | Healthy Living Channel | 223 | TLC | 183 |
| Colours TV | 9407 | HGTV | 112 | TNT | 138 |
| Comedy Central | 107 | History Channel, The | 120 | TNT HD | 9420 |
| Court TV | 204 | History International | 121 | Toon Disney | 174 |
| C-SPAN | 210 | HITN | 843 | Travel Channel | 215 |
| C-SPAN2 | 212 | HorseRacing TV | 404 | Treasure HD | 9473 |
| CSTV | 152 | HSN | 222 | Turner Classic Movies | 132 |
| Discovery Channel | 182 | iDrive TV | 217 | Turner South | 437 |
| Discovery HD Theater | 9421 | Independent Film Channel (IFC) | 131 | TVG | 405 |
| Discovery Health | 189 | International Music Feed | 157 | TV Guide Channel | 102 |
| Discovery Home | 194 | iShop | 229 | TV Land | 106 |
| Discovery Kids | 179 | Jewelry Television | 227 | TV Outlet Mall | 219 |
| Discovery Times | 192 | KBS World | 704 | Ultra HD | 9478 |
| DISH Network PPV in HD | 9467 | Kung Fu HD | 9478 | Universal HD | 9427 |
| Disney Channel (East) | 172 | Lifetime | 108 | University of California TV | 9412 |
| Disney Channel (West) | 173 | Lifetime Movie Network | 109 | University of Washington TV | 9404 |
| DIV | 111 | Linkmedia | 9410 | Univision (East) | 827 |
| Documentary Channel | 197 | Men's Channel, The | 218 | Univision (West) | 828 |
| El Entertainment Television | 114 | Military Channel | 195 | USA Network | 105 |
| Encore (West) | 341 | Monsters HD | 9481 | VH1 | 162 |
| Encore Action | 343 | MSNBC | 209 | VH1 Classic | 163 |
| Encore Drama | 345 | MTV | 160 | WE: Women's Entertainment | 128 |
| Encore Love | 346 | MTV2 | 161 | Weather Channel, The | 214 |
| Encore Mystery | 344 | mun2 | 838 | WGN | 239 |
| Encore Wam | 347 | NASA | 213 | World Cinema HD | 9475 |
| Encore Westerns | 342 | National Geographic Channel | 186 | WorldSport HD | 9477 |
| Equator HD | 9471 | NFL Network | 154 | | |
| ESPN | 140 | Nickelodeon Games & Sports | 177 | ADDITIONAL CHANNELS | |
| ESPN HD | 9424 | Nickelodeon/Nick at Nite (East) | 170 | Audio Music Channels | 923-981 |
| ESPN2 | 144 | Nickelodeon/Nick at Nite (West) | 171 | DISH Network Pay-Per-View | 455-539 |
| ESPN2 HD | 9425 | Nicktoons Network | 178 | Local Channels | 8000-9318 |
| ESPN Classic | 143 | NOGGIN The N | 169 | Regional Sports Networks | 409-438 |
| ESPNNEWS | 142 | Northern Arizona University | 9411 | SIRIUS Music Channels | 6001-6116 |
| ESPN2 | 146 | Outdoor Channel, The | 153 | | |
| EWTV | 261 | Oxygen | 132 | DishHD BRONZE Entertainment Package | |
| Family Room HD | 9486 | PAX TV | 181 | DishHD SILVER Entertainment Package | |
| | | | | DishHD GOLD Entertainment Package | |

* FREE Spanish audio feed. Audio available on request.

1 = Available at no cost to all DISH Network customers. CCTV channels require DISH 500, DISH 1000 or SuperDISH antenna. KBS World requires SuperDISH antenna pointed at 121° orbital location and subscription to qualifying programming. Additional fees may apply for existing DISH Network customers to upgrade their dish antenna. 2 = DISH Network PPV requires additional fees to view. 3 = TelFutura East is available to subscribers in the Eastern and Central time zones. TelFutura West is available to subscribers in the Mountain and Pacific time zones. 4 = Available in Georgia, West Virginia, S. Carolina, Tennessee and sections of N. Carolina.

HD programming requires HD television and receiver (HD or VIP receiver, depending on HD channel). DishHD Platinum includes DishHD GOLD package plus all four premium movie packages and NBA TV (channel 402).

Movie Packages

| | |
|---------------------|-----|
| HBO | |
| Starz (East) | 350 |
| Starz (West) | 351 |
| Starz Cinema (East) | 353 |
| Starz Cinema (West) | 354 |
| Starz Kids & Family | 355 |
| Starz Edge | 352 |
| CINEMAX | |
| 5StarMAX | 314 |
| ActionMAX | 313 |
| Cinemax (East) | 310 |
| Cinemax (West) | 311 |
| MoreMAX | 312 |

| | |
|---------------------|-----|
| Starz (East) | 350 |
| Starz (West) | 351 |
| Starz Cinema (East) | 353 |
| Starz Cinema (West) | 354 |
| Starz Kids & Family | 355 |
| Starz Edge | 352 |
| CINEMAX | |
| 5StarMAX | 314 |
| ActionMAX | 313 |
| Cinemax (East) | 310 |
| Cinemax (West) | 311 |
| MoreMAX | 312 |

SHOWTIME UNLIMITED

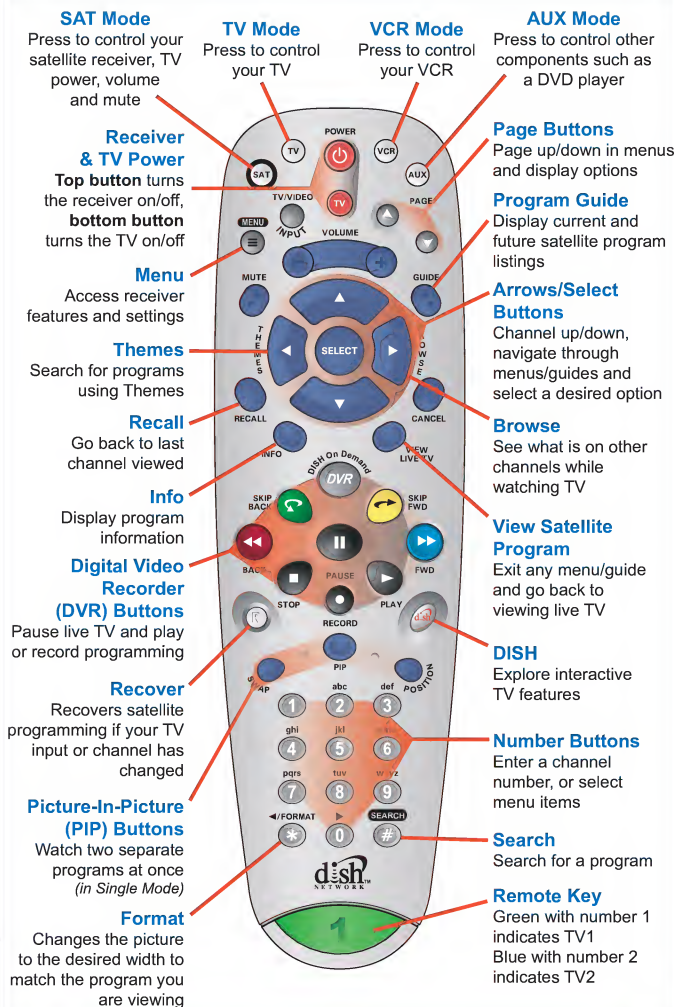
| | |
|-------------------------------|------|
| FLIX | 333 |
| The Movie Channel (East) | 327 |
| The Movie Channel xtra (East) | 328 |
| Showtime Too | 320 |
| Showtime (East) | 318 |
| Showtime (West) | 319 |
| Showtime Beyond | 323 |
| Showtime Extreme | 322 |
| Showtime Showcase | 321 |
| Sundance Channel | 332 |
| Showtime HD | 9460 |

* FREE Spanish audio feed available. Audio available on request.
HD movie channels available with subscription to DishHD Platinum package. HBO movie package or Showtime movie package.
HD programming requires HD television and receiver (HD or VIP receiver, depending on HD channel).

Features of Your Remote Control

To use most of the features described in this section, make sure you are in SAT mode by pressing the SAT Mode button

Note: To control a TV, VCR, or other available component, the remote must be programmed. See the User's Guide for details.



Note: Your remote may look slightly different than what is shown here.

Device Codes:

TV: _____ VCR: _____ AUX: _____

My remote is programmed in Limited Mode (check box): ☐

Tip: Using the Limited Mode option helps prevent you from accidentally tuning to a TV or VCR channel (or input) that does not display satellite TV programming.

Enhance Your TV Experience

Tune to DISH Network
FYI Channel 101

dishnetwork.com

Press DISH button
and select Service

See the
User's Guide

How to Watch TV on TV1

TV1 viewing location is identified with a green key on your remote and the green TV1 logo on the TV screen



To watch satellite TV or if you lose video:

Set TV to _____
(Channel/Input)

Set VCR to _____
(Channel/Input)

Watching Your Satellite Programs

To operate your satellite receiver you must be in SAT mode by pressing the SAT Mode button



Turns the Satellite Receiver On or Off

Turns the TV On or Off

Finding a Program to Watch



Channel Up/Down one program at a time

OR

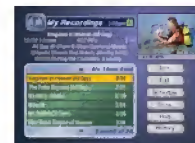
Select a program from the Program Guide

OR

Find and play a recorded program

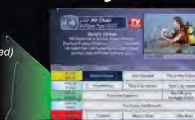
OR

Enter a channel number from the Channel Directory



Program Guide Channel Color Key

- Blue** - Satellite Programming
- Yellow** - Digital Off-Air Programming (off-air antenna required)
- Red** - Call to order this channel
- Green** - Use your remote to order this channel



Digital Video Recorder

